STUDENT HEALTH SERVICE

https://studenthealth.studentaffairs.miami.edu/

The Student Health Service provides primary care, specialty care and pharmacy services to eligible (http://www.miami.edu/sa/index.php/student_health_center/general_information/#Eligibility) University of Miami students. You are not required to have the Health Center sponsored insurance plan to utilize our services. Appointments can be scheduled at mystudenthealth.miami.edu (https://caneid.miami.edu/cas/login?service=https://mystudenthealth.miami.edu), services are also available on a “drop in” basis.

Contact Information
Telephone: 305-284-9100
Fax: 305-284-4098

Hours of Operation
Fall and Spring semesters: 8:30 a.m. to 5:00 p.m., Mondays, Tuesdays, Wednesdays, and Fridays. On Thursdays: 9:00 a.m. to 5:00 p.m. Sundays: 11:00 a.m. to 4:00 p.m.

Winter break, Spring break, and Summer sessions: Monday through Friday from 8:30 a.m. to 5:00 p.m.

The Health Service is closed on Saturdays and University holidays. After hours assistance is available by calling 305-284-9100.

For sudden, severe illness or serious accident dial 911. For illnesses or injuries requiring immediate attention, students are urged to go to an Emergency Room. After hours assistance for urgent situations can be obtained by dialing 305-284-9100. Students with United Healthcare insurance may also contact the United Healthcare Nurseline by calling 800-436-7709 and selecting the Health Resources option. For less urgent conditions, you may visit one of the local Urgent Care Centers (https://studenthealth.studentaffairs.miami.edu/_assets/pdf/urgent-care-centers.pdf).

Eligibility/Access
The Health & Counseling Centers Fee, is mandatory for students regardless of credit hour load and all students registered in an off-campus program who are enrolled in the University sponsored student insurance plan (https://studenthealth.studentaffairs.miami.edu/insurance-information/domestic-students). Employees may be charged the Health and Counseling Centers fee on their initial bill, however the charge will be removed from their bill soon after the last day to drop or add a class, if they remain eligible for tuition remission benefits. Dependent of UM employees are treated the same as all other students.

Health Insurance
Domestic students enrolled in six or more credit hours per semester (or considered full time) are required to obtain adequate health insurance (see exceptions (https://studenthealth.studentaffairs.miami.edu)). The annual premium for the health insurance plan offered through the University is added to each student’s fees. Domestic students with adequate alternative coverage may request cancellation of the insurance fee via CaneLink. Insurance cancellation must be renewed each year via the United HealthCare (UHCSR) waiver portal (https://:urldefense.proofpoint.com/v2/url?u=https:3A__studentcenter.uhcsr.com&_d=DwMGaQA&c=y2wuYmhgFWijp_lQN0DhA&r=LxZr5vQ1Aw17he48NNcoMkwDx3MH1b2w2xh2mA8fo0YTWvT6KkgmgR5TvU6jg8&m=_QrEeY5VrtJWrjrc_BpDyE0aXHbv_87sQDdE&). You or your designee will need your student ID (C#), date of birth, and insurance information in order to submit a waiver request. You will receive a waiver approval or denial (if we are unable to confirm insurance coverage) from waiverstatus@uhcsr.com within 5 business days of waiver submission.

Deadlines to waive the insurance are:
• July 25 for the Fall semester
• January 25 for the Spring semester
• April 25 for Summer I
• June 25 for Summer II

Domestic students can check the status of their insurance waiver/cancellation request via CaneLink. The insurance premium will be prorated for those students entering for the first time in the Spring or Summer semesters. No waiver and/or refund will be granted after the above dates.

Students who have previously waived the insurance charge can reinstate the insurance prior to the Spring semester or first Summer session by completing the reinstatement request form and checklist. Coverage can also be reinitiated at the start of the Fall semester by choosing **not** to re-waive the charge, or at other times during the academic year, if within 30 days of termination of other similar coverage, by completing the reinstatement
request form and checklist (https://studenthealth.studentaffairs.miami.edu/insurance-information/domestic-students). Documentation of termination may be requested.

Deadline for reinstatement of insurance is January 25th for the Spring semester. Please do not consider your reinstatement complete until reinstatement has been verified via CaneLink, i.e. the charge has been posted to your student account and all charges on your account have been paid.

**All international students are required to enroll in the University sponsored health insurance program.** The annual premium for this coverage is added to each student’s fees.

Any additional questions regarding the health insurance requirement should be directed to the Student Health Service at 305-284-9100 or to studenthealth@miami.edu.

**Immunization**

All students are required to provide proof of immunization against measles, mumps and rubella; and tetanus, diphtheria and pertussis. All new students must also provide proof of immunization against hepatitis B (https://studenthealth.studentaffairs.miami.edu/immunization-information/required-immunization) and meningococcal meningitis (https://studenthealth.studentaffairs.miami.edu/immunization-information/required-immunization) or sign a waiver declining these immunizations. An immunization (https://studenthealth.studentaffairs.miami.edu/immunization-information/required-immunization) form must be completed and returned to the Student Health Service prior to arrival on campus. For students less than 18 years old, the meningitis/hepatitis vaccine waivers must be signed by a parent or legal guardian.

All international students must also be screened for tuberculosis by completing page two of the immunization form (https://studenthealth.studentaffairs.miami.edu/immunization-information/required-immunization).

Deadlines for submission of immunization records are Fall - August 22nd, Spring - January 15th, Summer - April 15th. Failure to comply with this requirement will interfere with registration. Immunization information must be entered at mystudenthealth.miami.edu (https://mystudenthealth.miami.edu) prior to faxing or mailing the form to the Student Health Service for verification. Immunization compliance can also be verified at mystudenthealth.miami.edu (https://mystudenthealth.miami.edu). Instructions on the use of mystudenthealth.miami.edu is available at miami.edu/student-health.

Most students will be able to obtain the required immunization information from their prior medical providers or from their prior high school, college or university. Students who believe that they were previously immunized but are unable to provide proof of immunization may either obtain blood tests confirming immunity or obtain the necessary immunizations. Immunizations and blood tests documenting immunity are available at the Student Health Service. All charges are in addition to processing fees for late forms.

Immunization against varicella (chicken pox) is suggested and is available at the Student Health Service for a reasonable charge.

**Pharmacy**

Students with the Health Service sponsored insurance plan receive enhanced benefits if prescriptions are filled at the Walgreens pharmacy located on the first floor of the Lennar Medical Center.

Lennar Walgreens Pharmacy

Hours: Monday – Friday 9:00 am – 6:00 pm

Phone: 305-351-0606

Fax: 305-351-0608